WooCommerce is a standard and state-of-the-art E-Commerce platform used by millions of online shops and vendors.

# Managing Product Categories, Tags and Attributes

# **Product categories**

Product categories are the primary way to group products with similar features. You can also add subcategories if desired.

For example, if you sell clothing, you might have "t-shirts", "hoodies" and "pants" as categories.

## How to add/edit product categories

Categories are managed from the **Products > Categories** screen.

Similar to categories on your posts in WordPress, you can **add**, **delete**, **and edit** product categories.

- Add a Name.
- Add a **Slug** (optional); this is the URL-friendly version of the name.
- Choose a Parent if this is a subcategory.
- Enter a **Description** (optional); some themes display this.
- Choose the Display type. Decide what is shown on the category's landing page. "Standard" uses your theme's default. "Subcategories" will display only the subcategories. "Products" only displays products. "Both" will display subcategories and products below that.
- **Upload/Add Image** (optional); Some themes have pages where product category images are displayed, so this is a good idea.

Storefront by default displays product category images on the homepage template.

#### **Shop by Category**





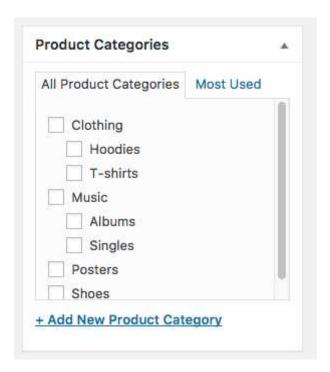


Posters (5)

Categories can also be **reordered** by dragging and dropping – this order is used by default on the front end whenever the categories are listed. This includes both widgets and the subcategory view on product pages.

When you add a new product via **Products > Add Product**, you can select this new product category from the list.

Alternatively, you can go to **Products > Add Product** directly, and select **Add New Product Category**.



The taxonomy is product\_cat.

# **Product tags**

### What are product tags?

Product tags are another way to relate products to each other, next to product categories. Contrary to categories, there is no hierarchy in tags; so there are *no* "subtags."

For example, if you sell clothing, and you have a lot of cat prints, you could make a tag for "cat." Then add that tag to the menu or sidebar so cat lovers can easily find all t-shirts, hoodies, and pants with cat prints.

### How to add/edit product tags

Tags can be added similarly to adding product categories and work in exactly the same way as post tags. See the <u>WordPress.org Codex</u> for more information.

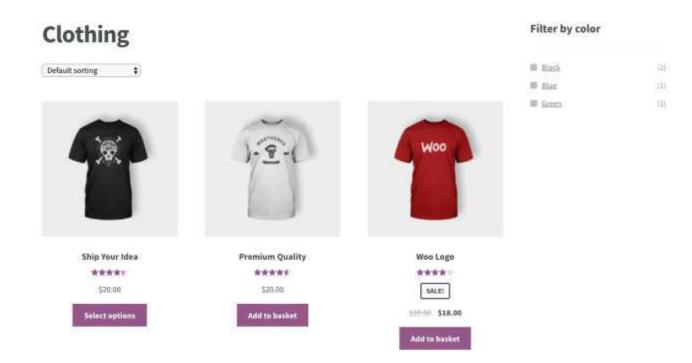
The taxonomy is product\_tag.

### **Product attributes**

### What are product attributes?

A third and important way to group products is to use attributes. There are two uses of this data type that are relevant for WooCommerce:

 First is via WooCommerce widgets. "WooCommerce Layered Nav" works based on attributes. If you add this widget to your sidebar, customers can filter products in your store based on the attribute.



Second is via variable products. To create a variable product, an attribute must first be
defined for the product. These attributes can then be used to make a distinction between
different variations. More info at: Variable Products.

For example, if you're selling clothing, two logical attributes are "color" and "size", so people can search across categories for a color that fits their style and type and clothing available in their size.

## How to add/edit product attributes

#### Set global attributes

Go to **Products > Attributes** to add, edit, and remove attributes.

Here you can quickly and easily add attributes and their terms.

- Add a Name.
- Add a Slug; (optional); this is the URL-friendly version of the name.
- **Enable Archives** if desired. If enabled, you can view a page with all products having this attribute. For example, if you have this enabled, and "black" is one of the options under

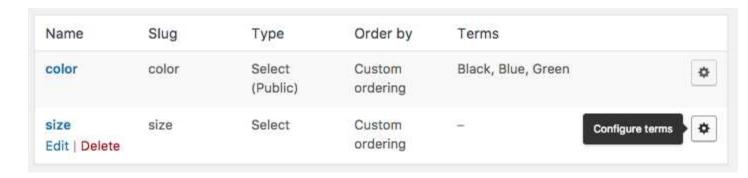
- "color", you can add http://yourstore.com/pa\_color/black/ to your menu to only display black clothing pa stands for "product attribute."
- Choose the **Type**. This is used for products. If you want to have the same attribute values for your whole store, choose "Select." On the individual product, you can then select attributes. If you choose "Text", you can type new values to the attributes.
- Select a **Default sort order**. Choose between "Name", "Name (Numeric)", "Term ID" or "Custom ordering" where you decide by dragging and dropping the terms in the list when configuring the terms (see below). "Name (Numeric)" is relevant if the values are numbers. If you select "Name", it sorts alphabetically with 1 and 10 preceding 2. If you select "Name (Numeric)" it sorts based on numerical value.

Numbers	numbers	Select	Name	1, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 2, 20, 21, 22, 3, 4, 5, 6, 7, 8, 9	٥
Numbers	numbers	Select	Name (numeric)	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22	•

#### Select Add Attribute.

The attribute is added in the table on the right, but without values.

**Select the gear icon** to add attribute values. You'll see "Configure terms" when you hover over it.



Next **Add New "Attribute name"**, where "Attribute name" automatically takes the name you gave the attribute in the previous step.

Add as many values as you wish. If you selected "Custom ordering" for the attribute, reordering your values can be done here.

#### Add global attributes to product

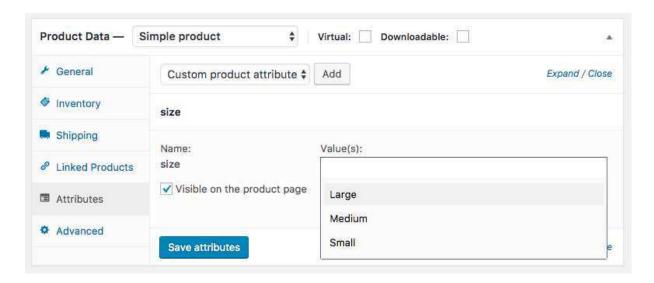
Add the created attributes to your products.

Go to: **Products** > **Add Product** (or edit an existing one).

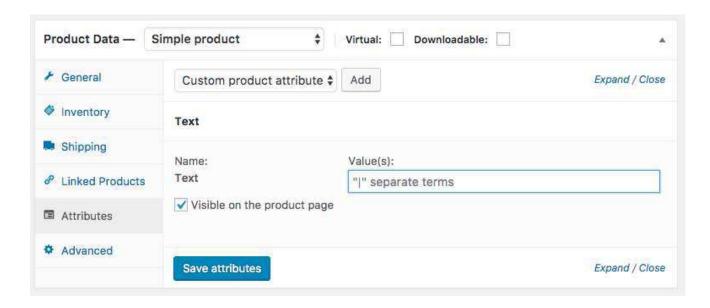
Select the **Attributes** tab in the Product Data. There you can choose any of the attributes that you've created in the dropdown menu.

#### Select Add.

If you selected an attribute of the "Select" type, you can add all terms you added previously.



If you selected an attribute of **Test** type, you can add terms separated with a pipe ("|"). These terms are added to your global attributes once saved.



#### Add custom attributes

Alternatively, add an attribute you only want to use for one product. This would only be ideal if you have a product with unique variations.

Go to: **Product > Add Product**.

Select the Attributes tab.

Select **Custom product attribute** in the dropdown and follow the above steps.

## VARIABLE PRODUCTS

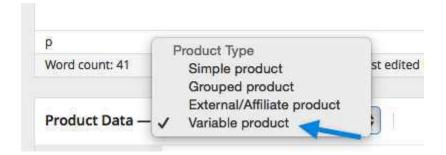
**Variable products** are a product type in WooCommerce that lets you offer a set of variations on a product, with control over prices, stock, image and more for each variation. They can be used for a product like a shirt, where you can offer a large, medium and small and in different colors.

# Adding a variable product

### Step 1. Set the product type

To add a variable product, create a new product or edit an existing one.

- 1. Go to: WooCommerce > Products.
- Select the Add Product button or Edit an existing product. The Product Data displays.
- 3. Select Variable product from the Product Data dropdown.



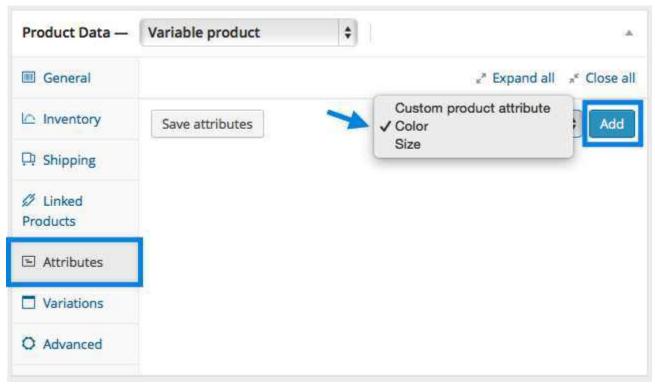
### Step 2. Add attributes to use for variations

In the **Attributes** section, add attributes before creating variations — use **global attributes** that are site wide or define custom ones specific to a product.

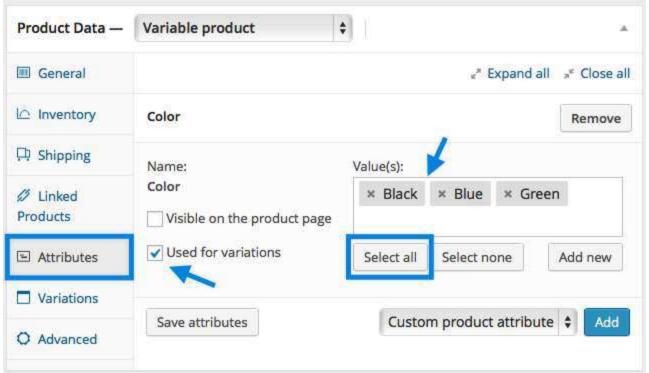
#### Global attributes

To use a *global attribute:* 

- 1. Select one from the dropdown and Add.
- 2. Choose Select all to add all attributes to the variable product (if applicable).
- 3. **Tick** the **Used for variations** checkbox to tell WooCommerce it's for your variations.



Adding Global Attributes to a Product

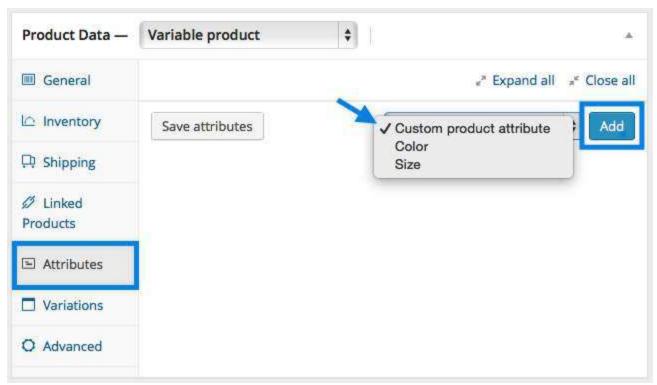


Setting Up Global Attributes

Custom attributes specific to product

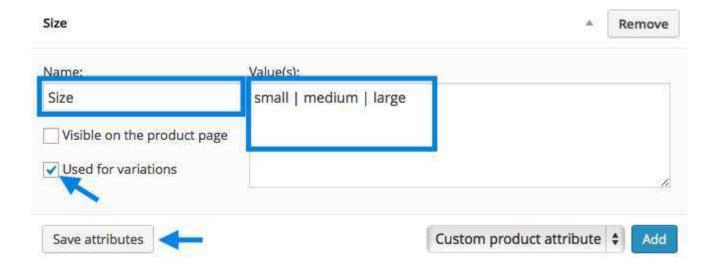
If adding new attributes specific to this product:

1. Select Custom product attribute, and Add.



Adding Custom Attributes to a Product

- 2. Name the attribute (e.g. Size),
- 3. **Set** values separated by a vertical pipe (e.g., **small | medium | large**)
- 4. Enable the Used for variations checkbox.



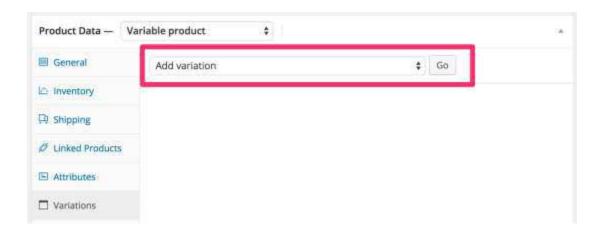
1. Click Save attributes.

## Step 3. Add variations

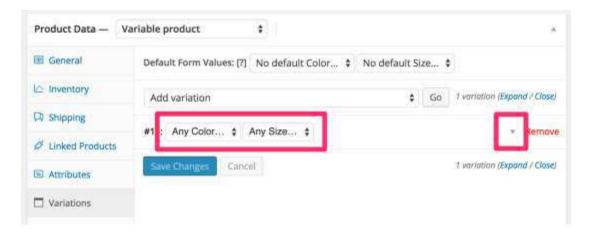
To add a variation, go to Variations section in the Product Data meta box.

## **Manually Adding a Variation**

. Select Add variation from the dropdown menu, and click Go



1. **Select** attributes for your variation. To change additional data, click the triangle icon to expand the variation.



- 1. Edit any available data. The only required field is Regular Price.
- 2. Save Changes.

## **Editing Many Variations**

If you have more than 10 variations, use the buttons to navigate forward and backward through the list. Each time you navigate to a new set of variations, the previous set are saved. This ensures that all data is saved.



### **Setting Defaults**

We recommend setting defaults you prefer on variations. In the example, we have no defaults set, so users can pick any color and size right away from the product page.



If you want a certain variation already selected when a user visits the product page, you can set those. This also enables the Add to Cart button to appear automatically on variable product pages.

You can only set defaults after at least one variation has been created.

#### **Variation Data**

Each variation may be assigned.

#### General:

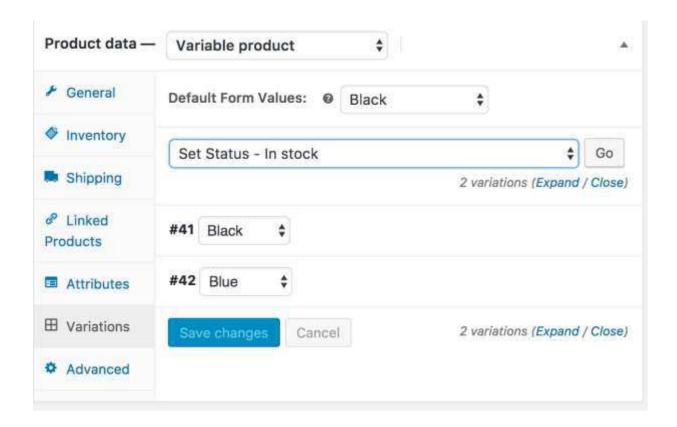
- Enabled Enable or disable the variation.
- **Downloadable** If this a downloadable variation.
- Virtual If this product isn't physical or shipped, shipping settings are removed.
- **Regular Price** (required) Set the price for this variation.

- Sale Price (optional) Set a price for this variation when on sale.
- Tax status Taxable, shipping only, none.
- **Tax class** Tax class for this variation. Useful if you are offering variations spanning different tax bands.
- **Downloadable Files** Shows if **Downloadable** is selected. Add file(s) for customers to download.
- **Download Limit** Shows if **Downloadable** is selected. Set how many times a customer can download the file(s). Leave blank for unlimited.
- **Download Expiry** Shows if **Downloadable** is selected. Set the number of days before a download expires after purchase.

#### Inventory:

- SKU If you use SKUs, set the SKU or leave blank to use the product's SKU.
- Manage Stock? Manage stock at the variation level.
- **Stock Quantity** Shows if Manage Stock is selected. Input the quantity. Stock for the specific variation, or left blank to use the product's stock settings.
- Allow Backorders Choose how to handle backorders.
- **Stock Status** Set the status of your variation's stock.
- **Sold Individually?** Allow only one to be sold in an order.

**Set Stock Status** can be applied to all variations at once to **In stock** or **Out of stock**. Bulk-update under **Variations**.



#### Shipping

- Weight Weight for the variation, or left blank to use the product's weight.
- **Dimensions** Height, width and length for the variation, or left blank to use the product's dimensions.
- **Shipping class** Shipping class can affect shipping. Set this if it differs from the product.

#### Linked products

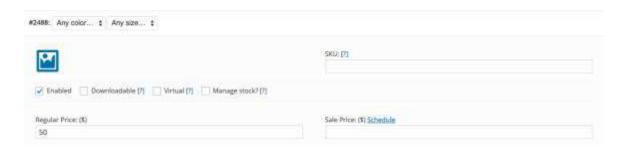
- Upsells
- Cross-sells
- Grouped

If the SKU, weight, dimensions and stock fields are not set, then it inherits values assigned to the variable product. **Price fields must be set per variation**.

## Add an image for the variation

- 1. **Expand** the variation.
- 2. Click the blue image placeholder (screenshot).
- 3. **Select** the image you wish to use.

#### 4. Save.



# **Duplicating a variable product**

To save time, you can make a copy of a product and its variations to create similar ones. More at: **Duplicating a Product**.

# **Bulk editing**

You can bulk-edit variations by selecting the specific piece of data you want from the dropdown. In this example, I want to edit prices for all variations.



# Linking possible variations

You can select **Create variations from all attributes** to have WooCommerce create every possible combination of variations.



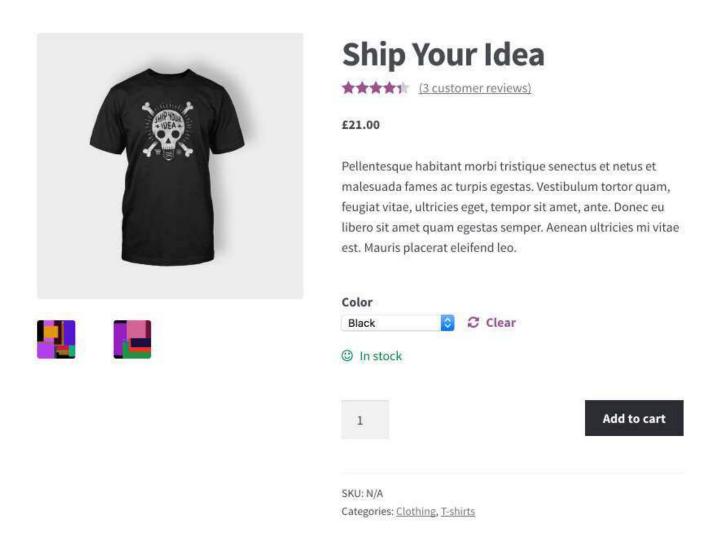
If your example had two attributes - color (with values blue and green) and size (with values large and small), it creates the following variations:

- Large Blue
- Large Green
- Small Blue
- Small Green

If you later add additional attributes, it may require the variables to be redefined for the variation combinations to work correctly.

#### What customers see

On the frontend, when viewing a variable product, the user is presented with dropdown boxes to select variation options. Selecting options will reveal information about the variation, including available stock and price.



If the user tries to click the greyed out add to cart button before choosing an attribute, a message will appear asking them to create some attributes.

In the product archive page, Add to Cart does not display because a variation must first be chosen before adding to cart on the product page.



Ship Your Idea

\$18.69

SELECT OPTIONS



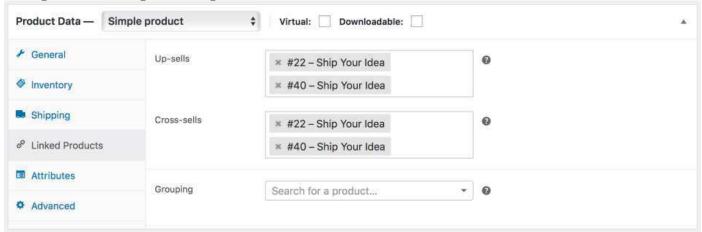
Ship Your Idea

\$28.04 - \$32.71

SELECT OPTIONS

# Set up Related Products, Up-Sells and Cross-Sells

Products can be **Related** to each other in three ways: Up-Sells, Cross-Sells or by having the same tags or categories.



To add an up-sell or cross-sell to a product:

- Go to WooCommerce > Products and select the product on which you'd like to show an upsell or cross-sell.
- 2. Scroll down to the **Product Data** panel.
- 3. Select the **Linked Products** tab in the left menu.
- 4. Add the product you wish to link to by searching for it.
- 5. **Update**.

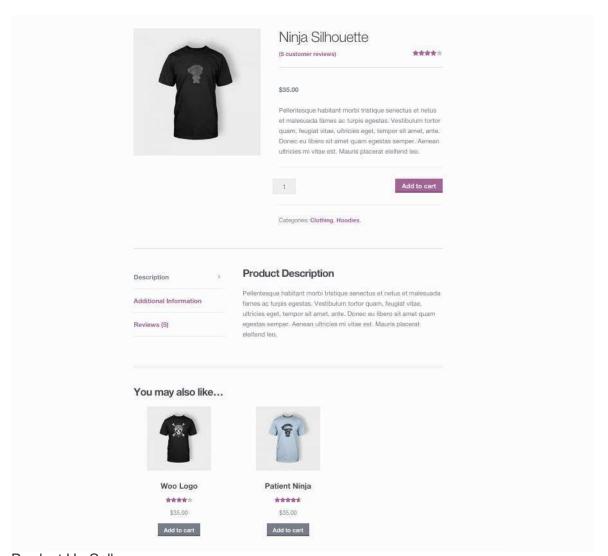
**Note:** related products, up-sells and cross-sells are all sorted randomly.

## **Up-Sells**

Up-sells are products that you recommend instead of the currently viewed product.

They are typically products that are more profitable or better quality or more expensive. Depending on your theme template, these products display on the single product page underneath the product's description.

Up-sells (user defined) show on the product page.



Product Up-Sells

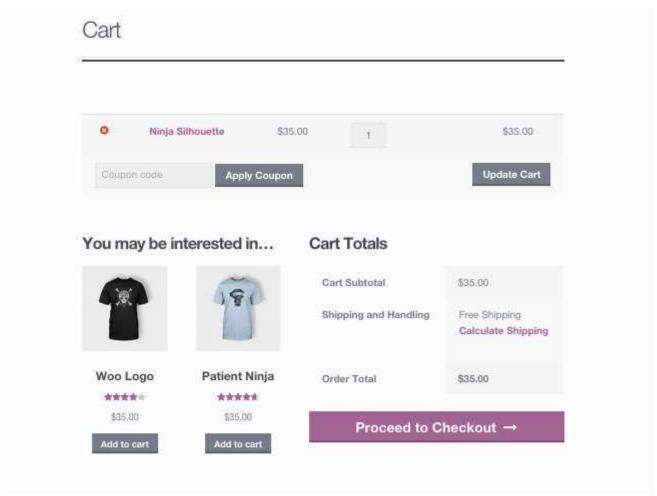
### **Cross-Sells**

Cross-sells are products that you promote in the cart, based on the current product.

They are typically complementary items. For example, if you are selling a laptop, cross-sells might be a protective case or stickers or a special adapter. Or if you're selling a ninja t-shirt, they could be a ninja hoodie and ninja socks.

Depending on your theme template, they display on the cart page underneath the cart products table with a thumbnail image.

• Cross-sells (user defined) show on the cart page.



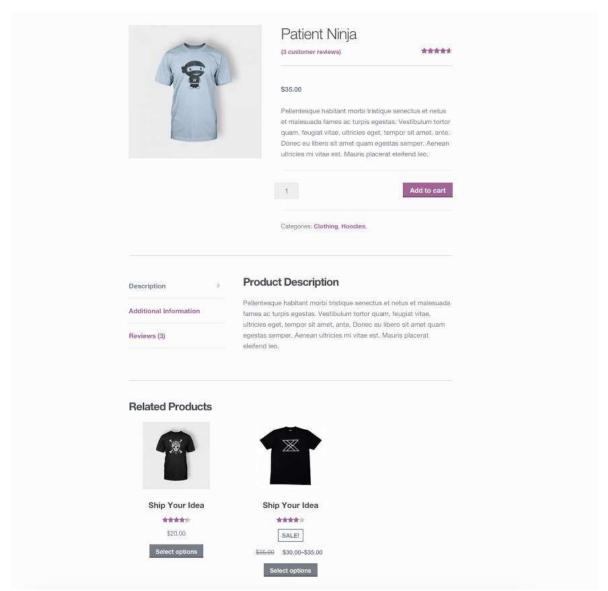
Cross Sells

# **Related Products**

Related Products is a section on some templates that pulls products from your store that share the same tags or categories as the current product.

These products cannot be specified in the admin, but can be influenced by grouping similar products in the same category or by using the same tags.

Related products (automatic) also show on the product page.



Related Products

## Customization

We have documentation that shows you how to **change the number of related products output** or **remove the related posts**.

**Note:** We are unable to provide support for customizations under our <u>Support Policy</u>. If you are unfamiliar with code/templates and resolving potential conflicts, select a <u>WooExpert or Developer</u> for assistance.